

HAY JOB DESCRIPTION

POSITION TITLE	Deputy Director Integrated Adult Social Care - Commissioning		
LOCATION	County Hall, Exeter		
REPORTING TO	Director of Integrated Adult Social Care		
EVALUATED GRADE	L3	DATE OF EVALUATION	5/5/23
DIRECTORATE/SECTION/SCHOOL	Integrated Adult Social Care		
EFFECTIVE DATE OF JD	May-23	JOB NUMBER	H.0192-1

JOB PURPOSE:

- To lead and manage the Joint Strategic planning and commissioning for Integrated Adult Social Care, with due regard to the Council's Care Act duties of prevention, information, advice, and shaping the market of care and support services.
- To ensure robust planning and service commissioning of a range of good quality social care services that reflects the needs of the population.
- To ensure that services provide value for money and are sustainable over the long term
- To provide oversight and support to regulated services, supporting quality and compliance.
- To oversee Performance and Practice Governance, including ensuring readiness for CQC Assurance and inspection
- To ensure effective Market Development in partnership with providers, in accordance with the Care Act duty of market sufficiency, quality and diversity.
- To ensure arrangements are in place that enable co-production with people with lived experience of adult social care in development of our services, policies, and strategies.
- To promote positive relationships with service providers, independent and voluntary sector
- To establish strategic commissioning partnerships with other local authorities and NHS organisations as part of the Integrated Care System
- To provide oversight and governance of changes to the commissioning and delivery of services in response to changing legislation, guidance, specification, budget, quality of performance requirements.
- To ensure all relevant statutory duties and legislative obligations are met for each specialist area the postholder leads.
- To deputise for the Director of Integrated Adult Social Care

CONTEXT:

We want Devon to be the best place to grow up, live well and prosper. We want to listen, learn, improve and be curious and inclusive. We are ambitious for Devon and committed to transforming the way we lead and work to improve outcomes for the people of Devon.

Devon has an increasing population of elderly residents and many of these require services that can keep them independent within their chosen communities. The authority also provides services and support to those individuals, and their families, with a learning, physical or mental health disability.

The Adult Social Care function within Devon County Council is responsible for the commissioning of £300 million of care services for vulnerable people in the County. Future demographic and budget pressures within the authority means that this will be an ever-challenging task with new thinking and solutions needed.

This post incorporates all the Council responsibilities relating to quality and commissioning of social care services for adults and their families and carers, as required by the Care Act (2014). It is responsible for commissioning effective, efficient, and safe social care services that represent best value.

Deputy to the Director of Integrated Adult Social Care and working alongside the Deputy Director – Operations, the post-holder will, with the Integrated Adults Social Care Leadership Team, lead the development and delivery of the partnerships and the council's ambitions for vulnerable adults in Devon.

The postholder will work in an integrated way across commissioning functions with NHS partners with active engagement in the Integrated Care System. As part of the Integrated Care System (Devon), the post holder is responsible for working with NHS partners to ensure the commissioning of appropriate, effective, localised and joined up health and care services. As lead for strategic commissioning of integrated adult social care, the postholder is responsible for promoting independence for individuals and working with partners across the NHS, Housing sector, Community & Voluntary Social Enterprises and Independent care provider sectors which is key to improving the outcomes for citizens in Devon.

The postholder will demonstrate the organisation's core principles and behaviours promoting a positive culture of personal responsibility and accountability to meet the legal expectations, policies and frameworks for example Employment Law, Health and Safety and General Data Protection Regulations.

The postholder will support collective ownership of the Council's vision, direction, and priorities.

The postholder will lead and act on equality, diversity, and inclusion so everyone within our workforce and community can feel safe, well and thrive.

The postholder will collaborate well, make good decisions, and use resources effectively to ensure the organisation thrives and is financially resilient.

The postholder will be curious and committed to understanding the opportunities of new and emerging digital technologies, automation, and artificial intelligence in supporting the

council to continually evolve, adapt and transform so that we can deliver the most effective services for the people of Devon.

The postholder will make a key contribution to the strategic leadership of the County Council and advise key Cabinet Members on policy and strategy.

The postholder is responsible for ensuring that the Council will not only fulfil its statutory duty but will influence and drive the pace of change for the whole marketplace, finding innovative ways to continuously improve choice and control and deliver cost-effective outcomes that promote the wellbeing of people requiring care and support.

The postholder will lead, inspire, and nurture our workforce, hear the voices of our citizens and communities, embrace equality and diversity, and be committed to creating and maintaining a workplace and county that is inclusive and safe for all.

RESOURCES

	Function	Net budget £000
Finance	Strategic Commissioning Team	3,347
	Policy, Performance Involvement Team	1,322
	Centrally Managed Contracts	2,442
	Change Team	1,055
	IASCC Total	8,166
	Mental Health	19,059
	Overall Total	27,225
Staff	Direct reports x 8 (3 x L5, 3 x L7, 1 x L8, 1 x L9) Commissioning team c.115 staff, across 4 delivery areas: <ul style="list-style-type: none"> • Strategic Commissioning and Market Development • Quality and contracts • Management Information, assurance, performance, policy, and strategy • Business Change See structure chart below	

Other	
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ORGANISATIONAL STRUCTURE



KEY ACCOUNTABILITIES: <i>list the principal accountabilities and indicate the approximate % time spent on each. NOTE: There should typically be no more than 6-8 <u>principal</u> accountabilities for any job, and each accountability, no more than 2 or 3 sentences long.</i>		%
1	To lead, devise and implement the joint strategic development of the organisation in accordance with the national and local direction aligned with local priorities and needs for the relevant user group.	10%
2	To analyse current positions, future need and local / national best practice in order to inform Joint Strategic Planning and Commissioning.	10%
3	To lead the implementation of a joint strategic plan based on analysis, research and best practice and with the engagement of partners, the public, service users and carers networks for the service user area.	10%
4	To lead on the development and implementation of specific joint projects to cross agency delivery.	10%
5	To ensure programme management arrangements are in place to support effective and efficient delivery and the ownership of policy by all stakeholders. To lead and manage policy developments and implementation.	20%
6	To lead the transformation and service prioritisation programme	5%
7	Manage the service within stipulated budgets.	5%
8	To develop strategic commissioning developments for the delivery of social care and advise members based on evidence and rationale.	10%
9	To be responsible for monitoring service quality via a systematic process of review and assurance across all areas.	10%
10	To lead on performance management and review by establishing and maintaining effective information and intelligence processes.	5%
11	To oversee the strategic development of the workforce to ensure recruitment meets standards and that the workforce are trained and developed to ensure the highest standard of service delivery.	5%

It should be noted that the duties or tasks associated with of the post may change from time to time without altering their general character or the level of responsibility entailed and without affecting the grading of the post.

For all roles the job holder is expected to:

- Understand and lead to achieve the Council's vision, direction and priorities
- Lead by example in line with the organisation's core principles and behaviours
- Embrace the positive benefits of a diverse workforce and be committed to creating and
- maintaining an environment that is inclusive and safe
- Promote a positive culture of personal responsibility and accountability to meet the
- legal expectations, policies and frameworks for example Employment Law, Health and
- Safety, GDPR and Data Protection.

The above duties and activities associated with this job are neither exclusive nor exhaustive and the job holder may be called upon to carry out such other appropriate duties as may be required within the grading level of the job and the competence of the job holder.

KNOWLEDGE AND EXPERIENCE: *Identify education, qualifications, training and experience necessary to enable the job to be carried out fully and effectively. Note this information should relate to the qualifications etc, required for the job and not be specific to an individual. Be careful not to include any requirement which maybe regarded as discriminatory, e.g. X number of years experience.*

Core knowledge and experience

- Masters Degree or equivalent qualification
- Post graduate management qualification
- Project Management or senior management experience
- NHS or equivalent public sector organisation experience
- Experience of presenting and influencing at Executive Board level
- Understanding of key policy areas in adult social care
- Evidence of delivery of major change programmes within a complex matrix reporting setting.
- Extensive experience at a senior level with the ability to lead, integrate and deliver multiple and complex services and functions.
- Extensive experience of influencing and working with key strategic partners including the NHS and provider market
- Experience of complex contract negotiation and management
- Highly developed strategic leadership experience and skills, relating to others in a way that brings out the best in people, teams/groups and organisations.
- Strong and evidenced commitment to professional and personal development and learning.
- Experience and ability to drive through efficiency savings and behaviour change and respond positively to changing circumstances.
- Ability to lead and manage change in complex environments.
- An in-depth knowledge and understanding of the current public sector reform and change agenda.
- Excellent understanding of, and commitment to the role, vision, and priorities of the County Council.

CORE PRINCIPLES AND BEHAVIOURS

Devon County Council's Core Principles and Behaviours Framework can be found here:
[Core Behaviours Framework \(Core Principles and Behaviours\) - tasks and guides \(devon.gov.uk\)](#)